

Q2

December 14, 2020

Q2 customers,

As you may have heard today, security breaches occurred at several high-profile organizations, including FireEye, the United States Department of the Treasury, and the United States Department of Commerce. According to SolarWinds, “there is evidence the vulnerability was inserted within the SolarWinds Orion products and existed in updates released between March and June 2020 ... [and] was introduced as a result of a compromise of the Orion software build system and was not present in the source code repository of the Orion products.”

Q2 does not use SolarWinds Orion products.

Regardless, Q2 is continuing its due diligence, and our security team is conducting a comprehensive analysis. Q2 believes there is little, if any, impact on our hosting environments at this time. However, based on the current information and the timing of these announcements, we want to ensure there is no malicious software or compromise to our infrastructure.

Q2 is also following up with our critical vendors to determine any impact they may have experienced.

Thank you for your support and understanding. We will communicate updates from our due diligence activities as they become available.

Bob Michaud
Chief Security Officer, Q2